



Iowa Department of Human Services

Terry E. Branstad
Governor

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Lt. Governor

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Director

INFORMATIONAL LETTER NO.1600-MC

DATE: January 8, 2016

TO: All Iowa Medicaid Providers

FROM: Iowa Department of Human Services (DHS), Iowa Medicaid Enterprise (IME)

RE: 2016 Medicaid Modernization Update Training for Providers

EFFECTIVE: Immediately

The IA Health Link managed care program will begin on March 1, 2016, instead of January 1, 2016, pending final federal approval.

The IME recognizes that provider education is critical in successfully implementing this initiative. In-person provider education sessions regarding the ongoing program development and transition will be offered in 11 different communities throughout the state.

Daily Schedule

Time	Session
9:00 AM-11:00 AM	Iowa Medicaid Transition and Updates
12:30 PM- 2:00 PM	Behavioral Health Policies and Procedures
2:30 PM- 4:00 PM	Long Term Care and the Modernization Transition

Iowa Medicaid Transition and Updates: A morning session designed to explain the role of the IME in the transition to managed care and focusing on the details that have emerged since September 2015. The IME will cover the updates for the first 30 minutes and allow each Managed Care Organization (MCO) 15 minutes to discuss their billing and prior authorization policies. The targeted audience includes any interested Medicaid providers. The IME topics covered will include:

- CMS Approval
- Safe Harbor
- Member Enrollment and Mailing Timeline
- Overview of New Managed Care Bureau
- Any Willing Provider and Continuity of Care
- Deemed Enrollment and the Iowa Medicaid Universal Provider Enrollment Application
- Rates

Behavioral Health Policies and Procedures: An afternoon session designed to introduce the newly enrolled behavioral health providers to the IME. The focus will be on general policies and procedures along with behavioral health billing requirements. The targeted audience includes any interested behavioral health providers. The IME topics covered will include:

- Determining Member Eligibility
- Billing Iowa Medicaid
- Integrated Health Homes
- Habilitation
- Incident Reporting
- Prior Authorization Process
- Iowa Medicaid Forms
- Resources and Communication

Long Term Care and the Medicaid Modernization Transition: An afternoon session designed to address both the long term care facility questions and waiver providers, including case managers. The targeted audience includes any interested long term care providers. The IME topics covered will include:

- Transition Timeline
- Continuity of Care
- Assessments and Level of Care
- Individualized Services Information System (ISIS)
- Waiting Lists and Reserve Slots
- Targeted Case Management Transition
- Money Follows the Person
- Cost Reports and Rates

Registration information: The IME will use an online registration form to manage the training sessions scheduled for each of the 11 designated communities. The registration will also simplify the sign-in process at each venue.

- If you are unable to complete and submit the registration form please contact the IME Provider Services Unit at 1-800-338-7909 and a representative will complete a form on your behalf.
- Please plan on attending the session you are registered for at the designated date and time. You will only be contacted by the IME if we are unable to accommodate your request. If you are unable to register because a session is fully booked, please review the schedule of sessions for a different location near your community.
- Actual session end times may vary depending on attendee participation. The time frames provided are an estimate and we ask that you plan accordingly.
- There is no cost to attend these sessions.

How to Register:

All providers are welcome to attend both morning and afternoon sessions. Please complete and submit the online [2016 Medicaid Modernization Update Training Registration Form](https://www.tfaforms.com/404856)¹ to register for the training.

Site Information: Listed below are the dates, times, and locations of the Provider Education Sessions.

Venue	Date	Address/Location	Additional Information
Burlington	January 19, 2016	Catfish Bend Inn & Spa 3001 Winegard Drive Burlington, IA 52601	Pzazz Convention and Event Center Event Center Parking Lot
Fort Dodge	January 20, 2016	Iowa Central Community College East Campus 2031 Quail Avenue Fort Dodge, IA 50501	Triton Room Parking in front and on the side
Clear Lake	January 21, 2016	Best Western Holiday Lodge 2023 7th Avenue North Clear Lake, IA 50428	Emerald & Topaz Meeting Room
Council Bluffs	January 25, 2016	Hilton Garden Inn 2702 Mid America Drive Council Bluffs, IA 50501	River City Ballroom
Sioux City	January 26, 2016	Stoney Creek Hotel & Conference Center 300 3rd Street Sioux City, IA 51101	Salon Room
Cedar Rapids	January 27, 2016	Clarion Hotel and Convention Center 525 33rd Avenue SW Cedar Rapids, IA 52404	Colli Room
Waterloo	January 28, 2016	Hawkeye Community College 501 East Orange Road Waterloo, IA 50704	Tama Hall Room 102 Visitor Lot

¹ <https://www.tfaforms.com/404856>

Des Moines	January 29, 2016	Wallace Building 502 East 9th Street Des Moines IA 50309	Auditorium Free Parking Ramp West of the Building
Ottumwa	February 2, 2016	Bridge View Center 102 Church Street Ottumwa IA, 52501	Rm C4
Bettendorf	February 3, 2016	Scott Community College 500 Belmont Road Bettendorf, IA 52722	Student Life Center Visitor Parking
Dubuque	February 4, 2016	Grand River Center 500 Bell Street Dubuque, IA 52201	Meeting Room 3 Free parking ramp and two large parking lots on north side of the building

The IME appreciates your continued partnership as we work to improve the care needs of Iowa. If you have questions, please contact the IME Provider Services Unit at 1-800-338-7909 or email at imeproviderservices@dhs.state.ia.us.